

## **Appendix 2: Adult Services Overview**

### **Information, Advice and Assistance (IAA) Service:**

This service is managed by Children's Services and is referenced in Appendix 1.

### **Assessment and Care Management Teams:**

There are three Older People's Teams which cover the borough and these are arranged on a geographical basis: North, South and East.

The Physical Disability and Sensory Impairment Team (PDSI) works with adults between the ages of 18-65 and is borough wide. This team also includes Direct Payments workers.

The Learning Disability Team is co-located with the health team, is borough wide working with people between the ages of 18-65.

These teams are responsible for:

- Undertaking assessment to determine eligibility
- Constructing Care and Support Plans
- Undertaking specialist assessments e.g. around sight loss
- Providing social worker support
- Providing specialist opinions for example in Continuing Health Care
- Completing assessment to comply with legislation e.g. Mental Capacity Assessments
- Completing assessments for carers to enable them to continue in their caring role.

The particular pressures in these teams are the demographics in terms of the children transitioning to adult services and an increasing older population which includes many informal carers with greater needs.

### **Borough Wide Teams:**

The Review Team completes Care and Support Plan Reviews primarily for older people, to ensure outcomes are being met. They also work closely with the contract and commissioning team in respect of people in long term care placements

The Substance Misuse Team is a small specialist team supporting individuals and families where there are issues of substance abuse e.g. alcohol

The Community Occupational Therapy Team (COT) is responsible for undertaking specialist assessment, providing guidelines of moving and handling, prescribing specialist equipment and recommending major adaptations. This team covers all adults over 18 and receives the highest number of referrals for assessments to be completed.

### **Integrated Teams:**

The Community Resource Team (CRT) is part of the regional Frailty Service. This a fully integrated team with health providing rapid medical, rapid social care (Emergency Care at Home EC@H) reablement and falls assessments to prevent unnecessary admission to hospital, facilitate hospital discharge and promote independence of people in the community. They also provide assessment beds located across the borough.

The Joint Hospital Discharge Team (JHDT) consists of social workers and nurses who are responsible for arranging discharge from hospitals for Caerphilly residents. This is a particular challenge as people can go to a number of different hospitals; Prince Charles, Royal Gwent, University Hospital of Wales, Llandough, Velindre, and Ysbyti Ystrad Fawr being the main ones. This team faces one of the biggest challenges around delayed transfers of care as this is one of the top priorities and indicators of performance for Welsh Government.

Community Mental Health Teams: There are two assessment teams based north and south of the borough providing assessment and intervention including specialist section assessments. In addition there is an Assertive Outreach Team (AOT) which provides a service to promote and maintain hope of recovery for a defined group of service users who live with complex mental health and social needs and associated risks to independence.

### **Regulated Services:**

The council provides some in house services that are registered and regulated by CSSIW

Home Assistance Reablement Team (HART) This is the in house domiciliary care services which has approximately 30% of the market and provides personal care to people with complex and high levels of need, all calls are double handed due to manual handling needs and on average people receive four calls a day. The reablement arm of the services provides in put to enable people to regain skills and independence for up to 6 weeks using following and episode of ill health or hospital admission.

The council currently has 6 residential homes

Min-y-mynydd in Rhymney is a 25 bedded home providing residential care and short breaks

Ty Clyd in Bargoed is a 29 bedded home which provide residential care, short breaks and 7of the beds are designated assessment beds which are supported by the CRT to enable people to have a longer assessment and period of rehabilitation to determine their outcomes

Beatrice Webb in Blackwood is a 30 bedded home providing residential care and short breaks

Ty Iscoed in Newbridge is a 30 bedded home providing EMI residential care, short breaks and 3 beds are designated as assessment beds for people with dementia

Brodawel in Caerphilly is a 22 bedded home providing EMI residential care and short breaks

Castle View in Caerphilly is a 28 bedded home providing residential care and short breaks.

All homes adopt the Dementia Care Matters approach to support individuals and their families which includes splitting the home into houses so people live in smaller groups in a homely environment. Ty Iscoed and Brodawel have Butterfly status which is a recognised mark of excellence in dementia care.

### **Supported Living:**

In house there are currently 6 supported living properties which is a very small percentage of the market , people have their own tenancies and are supported by in house staff to live as independently as possible .These properties are located across the borough.

### **Short Breaks:**

There are currently two in house properties providing respite beds for people with a learning disability with a range of needs

## **South East Wales Shared Lives Scheme (SEWSLS):**

This is a consortium of 6 local authorities hosted by Caerphilly, which seeks to provide, day opportunities, short breaks and long term placements for adults with host families. It is an alternative to traditional day care, respite and long term placements for people.

Copies of inspection reports for all regulated services are available on the CSSIW web site.

## **Day Opportunities:**

These services are not currently registered and regulated by CSSIW however they are subjected to the Social Care Induction Framework for care workers.

Day opportunities are currently provided from a number of bases across the borough primarily to support families and carers.

Brooklands in Risca and Ystrad Mynnach provide buildings based services for people with a learning disability who have complex needs.

Twyn Carn in Risca and Oaklands in the Integrated Care Centre in Rhymney provide services primarily for older people

Brondeg in Blackwood provides services for older people with dementia

Springfeld in Blackwood provides services for learning disabilities

Woodfieldside in Blackwood hosts Blackberry Catering, Woodcraft and Ceramics which provides work opportunities for people with learning disability , Wares are sold to the public.

Energlyn in Caerphilly provides services for older people and also hosts the retirement group for people with a learning disability

Gwerin in Rhymney provides services for people with a learning disability

## **Other Teams:**

### **Telecare**

This services is audited by Telecare Services Accreditation and provides telephone responses to emergency life line pendants and telecare equipment for residents of the borough. It also has contracts to provide services for housing associations and other Local Authorities.

### **Emergency Duty Team (EDT)**

This is a pan Gwent team hosted by Caerphilly providing emergency support overnight, at weekends and on bank holidays for adults and children's services undertaking all statutory functions

### **Client Finance Team**

This team is responsible for managing the finance of individuals where they are unable to do so under deputyship arrangements. They are regulated by the Office of the Public Guardian. They have contracts to provide this service for the health board and two other local authorities.

## **Supporting People Team**

This team works across the council in a preventive way. Priorities include homelessness, tenancy support and substance misuse. They are funded by a grant from Welsh Government which covers all client groups.

## **Commissioning and Contracting.**

This team is managed in adult services however it works across adult services and children's services to procure all goods and services working with colleagues in procurement, to let all contracts via a tendering process. They are responsible for contract monitoring of all contracts which are primarily with the third sector and the independent sector to ensure contract compliance. They have a particular focus on quality in long term care and are responsible for administering the provider performance protocol when issues are identified locally sharing this nationally.